

## Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-751-6400 FAX: 573-751-6010 RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466



Matt Blunt Governor

Jane Drummond
Director

July 12, 2007

Topic:

Milk and Cheese Price Increases

Dear Authorized WIC Vendors:

In order to keep up with the rapid fluctuations in milk and cheese prices WIC and Nutrition Services (WICNS) has increased the maximum amounts on the WIC checks. Unfortunately, there are still WIC checks that have been issued that will not reflect the increased price levels. As a result there will be stores that may exceed the check limits on milk only checks. The stores need to remember that they must allow the WIC participant to get the milk but they cannot charge the participant for any amount that exceeds the check amount.

Missouri WIC Vendors have the following two options that they may use to receive payment. One, the store may accept the maximum on the check and deposit the check. This would be the easiest if there are only one or two checks and the amount is for ten (10) to twenty (20) cents above maximum price because the cost to mail in the check for that small of an amount will cost the vendor more. Second, if the store has several of the checks that exceed the check amount they need to **HOLD** them and **DO NOT** deposit them. Checks over the check limit will be rejected and then the store will receive a bank charge for the returned check and WICNS will also be billed \$1.11 for each rejected check.

Once the store has accumulated several of these checks they will then need to send them directly to our Jefferson City office. We will do an override on each check and return them to the stores for deposit. This will be the easiest way for us to deal with this issue. It will not be necessary for the stores to send in any invoices for these checks but a copy of the receipt would be helpful. These checks need to be sent to the address below:

Department of Health and Senior Services WIC and Nutrition Services P. O. Box 570 Jefferson City, MO 65102-0570 Attention: Randy Walton

If you have any questions please contact Bridgett Henderson or myself at (573) 751-6204. When you dial this number you will get an automated answering system, at the prompt press "2", then press "1" and ask for Bridgett or at the prompt press "2", then press "6" and ask for me.

Sincerel

Randy Walton

WIC Vendor Coordinator
WIC and Nutrition Services

RW:bh